



Air Conditioning / Heating  
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### Air Conditioning Troubleshooting Guide

- My air conditioner is blowing hot air
  - Reset your circuit breaker
  - Check FPL on call box if applicable
  - Check Humidistat for proper setting
  - Check thermostat setting
  - Check filter
  - Check outdoor unit circuit breaker
- My air conditioner does not have any power
  - Reset your circuit breaker
  - Check FPL on call box if applicable
  - Check thermostat setting
  - Check humidistat for proper setting
  - Check air handler breaker
  - Check overflow safety float switch
- My thermostat is blank or blinking
  - Replace the thermostat batteries
- There is no power to the air handler
  - Check overflow safety float switch
- My air conditioner is cutting on & off continuously
  - Check the drain pan for water. If there is standing water in the drain pan, your air conditioner may be turning off intentionally after triggering the float switch as a preventative measure
- There is water leaking from my air conditioner
  - Check to ensure that the condensation drain is not backed up
  - Check for a dirty air filter and replace if needed
  - Unit needs servicing
- My air conditioner has ice on it
  - Check for a dirty air filter and replace if needed
  - Make sure that your thermostat is not set under 70°
  - Check to ensure that the grille for your air return is not blocked
  - Call for service. Your air conditioner may be low on Freon
- My air conditioner is unusually noisy
  - Check for a dirty air filter and replace if needed
  - Call for service. The air handler blower wheel may be out of calibration
- My air conditioner smells like it is burning
  - Turn off your air conditioner & call for service
- My air conditioner has an unusually odor (non-burning)
  - Check for a dirty air filter and replace if needed
  - Add UV Light air purifier (see [www.romeaire.com/services.cfm](http://www.romeaire.com/services.cfm) for more information)