



Air Conditioning / Heating
(561) 482-7495
(561) 368-0028 Fax

Pool Heat Pump Troubleshooting Guide

- How do we know if the Pool Heater is working?
 - The fan should be blowing colder air from the top than the outside temperature
 - Place your hand in front of one of the pool jets – you should feel warmer water than the pool water.
 - After 15 – 20 minutes of runtime, there should be water draining from the base of the heater.
- My pool display is blank.
 - There may be no power to your heater
 - Check to see if breaker is tripped off (or if your unit has fuses, check for bad fuses & replace if necessary)
 - Component inside heater has failed – call for service
- Indicator on your pool heater reads Low Flow
 - Dirty filter
 - Valves set incorrectly, or By-Pass Valve open too far
- Indicator on you pool heater reads Low Refrigerant
 - Call for Service – there may be a refrigerant leak in the system
- High Refrigerant Pressure
 - Water flow restriction
 - Valves may be set incorrectly, slowing down water flow from the heater